

Refund and Cancellation Policy

As of the 1st July 2019 we have had to implement Cancellation and refund Policies. Please see below the Policies for all Workshops, Events, Gift Vouchers and Pre-Paid Treatment Sessions.

Pre-Paid Treatment Sessions

All Pre-Paid Treatment Sessions are Non-Refundable, however you will be able to rebook your session if it is cancelled due to unforeseen circumstances by either the purchaser or Therapist. In extreme circumstances and at the discretion of Belinda McKnoulty a refund may be provided within 28 days of notification.

Gift Vouchers

All Gift Vouchers are Non-Refundable, however you will be able to rebook your session if it is cancelled due to unforeseen circumstances by either the purchaser or Therapist. In extreme circumstances and at the discretion of Belinda McKnoulty a refund may be provided within 28 days of notification. If you have previously been offered a refund due to change in business direction and refused No refunds are available.

Events

All Events are pre-paid unless otherwise stated in the event details. Refunds are not available on change of mind or the purchaser becoming unavailable. A Full refund for the event or credit may be applied within 28 days of the event date at the discretion of Belinda McKnoulty.

Workshops and Retreats

All Workshops and Retreats have a Non-Refundable deposit varying in value as stated in the details of the workshop or retreat. Payment plans are available on all Workshops and Refunds on Payments Made are only given 60 days prior to the workshop or event. Any Payments made 60 days to Workshop or Retreat date are non-refundable. This decision is at the discretion of Belinda McKnoulty. Our Standard Policy is 28 days to receive a refund if applicable.

Online Workshops

No Refunds are available on Online Workshops.

Complaints

If you are unhappy with the decision made regarding any of our Policies you are free to send an email outlining why you are unhappy and appeal the decision to academy@soulvibes33.com

Many Thanks
Belinda McKnoulty
The Soul Vibes Academy Team
www.soulvibes33.com